

## **Privacy Policy**

Lifestyle Chiropractic is committed to protecting the privacy of your personal information. This Privacy Policy outlines how we collect, use, disclose, and protect the information you provide through our website.

### Information We Collect

We may collect personal information from you when you visit our website, schedule appointments, fill out forms, or otherwise interact with us online. The types of personal information we may collect include:

Contact information such as your name, email address, phone number, and physical address.

Health information relevant to your chiropractic care, which you may choose to provide voluntarily.

Information about your visits to our website, including your IP address, browser type, and referring website.

### How We Use Your Information

We may use the personal information we collect for the following purposes:

Providing chiropractic services and communicating with you about your appointments.

Responding to your inquiries and providing customer support.

Improving our website and services.

Sending promotional emails or newsletters about our clinic, with your consent.

Complying with legal obligations.

### Disclosure of Your Information

We may disclose your personal information to third parties in the following circumstances:

With your consent.

To service providers who assist us in operating our website or providing our services.

When required by law or in response to a legal process.

To protect our rights or the rights of others.

### Data Security

We take reasonable measures to protect the security of your personal information. However, no method of transmission over the Internet or electronic storage is completely secure, so we cannot guarantee absolute security.

### Your Choices

You may choose not to provide certain personal information, but this may limit your ability to use certain features of our website or receive our services.

You may also opt out of receiving promotional emails from us by following the instructions in those emails.

### Changes to This Policy

We may update this Privacy Policy from time to time, and any changes will be posted on this page.

We encourage you to review this Privacy Policy periodically for any updates.

## Contact Us

If you have any questions about this Privacy Policy or our practices regarding your personal information, please contact us on Cell: 0828034648 or Email: [info@lifestylechiro.co.za](mailto:info@lifestylechiro.co.za)

This Privacy Policy was last updated on 08/07/2024

## **Terms of Service**

This website is operated by Lifestyle Chiropractic. By accessing and using this website, you agree to be bound by the following terms and conditions ("Terms of Service"). If you disagree with any part of these terms and conditions, please do not use our website.

### 1. Informational Purposes Only

The content provided on this website is for informational purposes only and is not intended to be a substitute for professional medical advice, diagnosis, or treatment. Always seek the advice of your qualified healthcare provider with any questions you may have regarding a medical condition.

### 2. Patient-Doctor Relationship

Accessing this website does not establish a doctor-patient relationship. You should not rely on information provided on this website as a substitute for seeking professional medical advice from a licensed chiropractor or other qualified healthcare provider.

### 3. Appointment Scheduling

If you choose to schedule an appointment through our website, please be aware that appointment availability is subject to change and is not guaranteed until confirmed by our office staff. We reserve the right to cancel or reschedule appointments as necessary.

### 4. Privacy Policy

Your privacy is important to us. Please review our Privacy Policy to understand how we collect, use, and disclose information about you when you visit our website and use our services.

### 5. Limitation of Liability

In no event shall LifestyleChiropractic, nor its directors, employees, partners, agents, suppliers, or affiliates, be liable for any indirect, incidental, special, consequential, or punitive damages, including without limitation, loss of profits, data, use, goodwill, or other intangible losses, resulting from (i) your access to or use of or inability to access or use the website; (ii) any conduct or content of any third party on the website; (iii) any content obtained from the website; and (iv) unauthorized access, use, or alteration of your transmissions or content, whether based on warranty, contract, tort (including negligence), or any other legal theory, whether or not we have been informed of the possibility of such damage, and even if a remedy set forth herein is found to have failed of its essential purpose.

### 6. Governing Law

These Terms of Service shall be governed by and construed in accordance with the laws of South Africa, without regard to its conflict of law provisions.

### 7. Changes to Terms of Service

We reserve the right, at our sole discretion, to modify or replace these Terms of Service at any time. If a revision is material, we will try to provide at least 30 days' notice prior to any new terms taking effect. What constitutes a material change will be determined at our sole discretion.

## 8. Contact Us

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## **Disclaimer**

The information provided on this website is for general informational purposes only and should not be construed as medical advice, diagnosis, or treatment. Always seek the advice of a qualified healthcare professional regarding any medical condition or treatment.

### No Doctor-Patient Relationship

The use of this website does not establish a doctor-patient relationship between you and Lifestyle Chiropractic or any of its practitioners. The content on this website is not intended to create, and receipt of it does not constitute, a chiropractic relationship.

### Content Accuracy

We strive to provide accurate and up-to-date information on this website, but we make no representations or warranties of any kind, express or implied, about the completeness, accuracy, reliability, suitability, or availability of the information contained on the website for any purpose. Any reliance you place on such information is therefore strictly at your own risk.

### Professional Advice

The content on this website should not be considered a substitute for professional medical advice, diagnosis, or treatment. Always seek the advice of your chiropractor or other qualified healthcare provider with any questions you may have regarding a medical condition. Never disregard professional medical advice or delay in seeking it because of something you have read on this website.

### Limitation of Liability

In no event will Lifestyle Chiropractic or its practitioners be liable for any loss or damage arising from the use of this website, including, without limitation, direct, indirect, incidental, consequential, or special loss or damages, or any loss or damage whatsoever arising from loss of data or profits arising out of, or in connection with, the use of this website.

### External Links

This website may contain links to third-party websites for your convenience. These links are provided solely for informational purposes and do not imply endorsement or approval of the linked sites. We have no control over the content or availability of third-party websites and accept no responsibility for them or for any loss or damage that may arise from your use of them.

#### Changes to This Disclaimer

We reserve the right to modify or amend this disclaimer at any time. Any changes will be posted on this page, and your continued use of the website after such changes constitutes your acceptance of the new terms.

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